

# COLLABORATIVE INTENT

56. The members of this team demonstrate a belief that there are multiple ways to solve problems

## CONVERSATION STARTERS FOR TEAM DIALOGUE

- Where do we stand on the difference between these two statements: “there is one right answer” and “there are multiple right answers?”
- What is the problem-solving process we use?
- How do we know when we have a ‘problem’ to solve?



Open to different points of view

TrustTalk™

## 56. The members of this team demonstrate a belief that there are multiple ways to solve problems

### SUGGESTED TO-DO'S

- Assume every team member will have a different idea about how to approach problems. Allow the time to surface those differences. Teams that deliver the best results draw on the diversity of the team.
- Celebrate the different approaches as evidence of the team's diversity of thought and experience. Creative breakthroughs happen when more alternatives are examined, not less. If the group has diversity, conflicting opinions will be inevitable.

Leader: Set up discussion around multiple alternatives. Don't rush to select the obvious one. Select a strong advocate of one alternative to debate the opposite view. Watch for the traps of "it's good enough," or "what a great idea!", or "let's just make this problem go away fast."