

STRATEGIC COMPETENCE

18. The members of this team have the skills and knowledge needed to meet our goals

CONVERSATION STARTERS FOR TEAM DIALOGUE

- What are the skills and knowledge we need to meet our goals?
- How do we know if we have the skill and knowledge we need to meet our goals?
- How do we select team members to make sure we have the skills and knowledge we need? What do we do when team members don't have the requisite skills and knowledge?



Competence

TrustTalk™

18. The members of this team have the skills and knowledge needed to meet our goals

SUGGESTED TO-DO'S

- Brainstorm all the technical/professional expertise on the team and map how it supports accomplishing the team goals. If there is a skill gap, acknowledge it and create a plan to close the gap.
- Draw a 'network' map of what other members of the organization team members call on for expertise.

Leader: Once a month, invite a technical expert to talk to your team about his/her expertise to broaden the horizons of the team. Or use team members' own expertise to educate the team.